



Lanter

Technology together

www.lanter.com.au





HELLO...

Firstly, thanks for taking a moment to learn more about us. We've built a reputation on our ability to foster excellent client relationships. Our focus is offering a personalised service that goes the extra mile.

OUR PROMISE

We promise to be authentic and caring, to act with integrity and pursue quality in everything we do.





OVERVIEW

01

Who we are

02

What we value

03

Our Team of
experts

04

Our story

05

Our Services

06

statistics

07

Who we work
with

8

Where we can
reach

9

Our key
partners



WHO WE ARE

To put it simply, we are an IT Support company that cares. We aim to provide a personalised service that consistently goes above and beyond to deliver results. At Lanter we aim to take the frustration and complexity out of the day-to-day use of technology for your business. We take a proactive approach to addressing technology issues before they adversely affect productivity. Across our team, we have a broad range of skills and extensive varied experience in the IT industry, which is proven in our technical, and customer service skills. We pride ourselves on our exemplary customer service, ensuring you can always get in contact with someone who can help you straight away.



WHAT WE VALUE



TOGETHER IS BETTER

Working together is better than working alone. We have a culture of collaboration and communication with our team and our clients.



PURSUING THE PERFECT SOLUTION

From new strategies to small technical issues, we don't stop looking for solutions where everything works perfectly.



BETTER THAN YESTERDAY

We build on our successes through continuous innovation. We look for ways to improve our systems and processes and deliver more wins.



YOUR GOALS ARE OUR GOALS

Your success is our priority. We exist to support you in achieving your ambitions by providing the best technology and service.



AVAILABLE TO HELP

We aim to be always available and ready to help. From day-to-day needs to unusual requests, we are there for you and your team.



KEEPING IT REAL

We always do our best to be authentic and transparent, to avoid complication and to explain IT in clear language.

OUR TEAM OF EXPERTS

We've built our business on relationships. Get to know our key team players who are passionate about what you do and how we can help you do it even better. Full team profiles are available on our website



Rob Hunter, Managing Director

Where others will go the extra mile, Rob will go the extra ten to ensure you and your staff are always happy and able to excel



Philip Scott, Commercial Director

Philip's mission is to make your life easier, your team happier and your business more efficient. He takes the time to get to know you and your business goals, creating solutions that make a difference.



Angela Dooley, Operations Director

Angela brings 25+ years' experience managing fast-paced business growth, Ensures our operations continue to run smoothly so we can stay focused on what's important - our clients.



Andrew Cullen, Technical Director

Andrew is the technical guru at Lanter. You can have complete faith in knowing he won't stop until he finds a solution to any IT roadblock or challenge.



Joseph Constantine, Service Director

With Joe on your side, your technology will never skip a beat. With his eye on the prize and his heart in the right place, Joseph is the who can turn your IT dramas into a dream.



Peter Manley, Finance Director

Peter is a seasoned Finance executive and CPA with 35+ years' experience, passionate about helping SMEs bring new technologies to market and grow into successful organisations.

OUR STORY

WHERE LANTER BEGUN

Lanter was founded with a simple goal. To help Australian businesses get the most from their technology through practical advice, technical expertise and long-term partnerships. Those principles continue to guide the way we work today.

HOW WE HAVE GROWN

From a specialist IT provider, Lanter has grown into a national managed services business supporting organisations across Australia. Today, Lanter delivers managed IT, cloud, cyber security, infrastructure and modern workplace solutions backed by Microsoft Solutions Partner status and ISO 27001 certification.



2016
Founded in Sydney



2022
Moved to larger office space in St Leonards



2024
Expanded Nationally -
Brisbane, Melbourne & Perth



2025
Achieved ISO 27001 certification



2025
Named in the techpartner.news Fast 50 for the 4th time.

OUR SERVICES

MANAGED IT SERVICES

Modern businesses rely on technology to operate and grow, but managing IT in-house can be complex and costly. Lanter's managed services provide proactive IT support, cybersecurity and strategic guidance backed by experienced specialists. We take care of your IT environment so technology supports your goals, reduces risk and scales with your business.



IT SERVICE DESK



**MANAGED CLOUD
SERVICES**



**MANAGED
NETWORK
SERVICES**



**REMOTE
WORKFORCE IT
SOLUTIONS**

OUR SERVICES

CYBER SECURITY SERVICES

Cyber threats continue to evolve, putting businesses of all sizes at risk of data breaches, downtime and financial loss. Lanter's cybersecurity services provide layered protection, proactive monitoring and expert guidance to help safeguard your systems, users and data. We help reduce risk, strengthen resilience and keep your business secure in an increasingly complex threat landscape.



**CYBER SECURITY
RISK
ASSESSMENT**



**ESSENTIAL EIGHT
COMPLIANCE**



**SOPHOS CYBER
SECURITY
SOLUTIONS**

OUR SERVICES

CLOUD & MICROSOFT SERVICES

Businesses need technology that is secure, flexible and ready to support growth. Lanter's Cloud & Microsoft Services help you modernise your IT environment with expert guidance across Microsoft 365, Azure, cloud infrastructure and collaboration tools. We help you improve productivity, enhance security and get the most value from your Microsoft investment.



**AZURE CLOUD
SERVICES**



**MICROSOFT 365
SERVICES**



**MICROSOFT
SHAREPOINT
SERVICES**

OUR SERVICES

AI & CONSULTING SERVICES

AI is transforming the way businesses operate, creating new opportunities to improve efficiency, productivity and decision-making. Lanter's AI consulting services help organisations identify practical use cases, implement AI solutions and maximise value while maintaining security and governance. We help you adopt AI with confidence and achieve meaningful business outcomes.



**AI &
AUTOMATION**



IT CONSULTING



**IT PROJECT
MANAGEMENT**



**HARDWARE &
SOFTWARE
PROCUREMENT**

STATISTICS



99.1%

CUSTOMER SATISFACTION

99%



SERVICE DESK CALLS ANSWERED



300+

BUSINESSES SUPPORTED

100%



AUSTRALIAN OWNED & OPERATED

WHO WE WORK WITH

WHITE FOX

CROWNLAND
DEVELOPMENTS

VV
VITAL
ADDITION

SoulPatts

morton.

Richmond+Ross
CONSULTING ENGINEERS AND PROJECT LEADERS

CITIZEN
BETTER STARTS NOW

PrimeBuild

MULFORD
AUSTRALIA
delivering solutions

Smart
Crete
CRC

DÖHLER

WHERE WE CAN REACH

100% AUSTRALIAN OWNED & OPERATED

While our base is located in Sydney, Australia our client support network stretches across the globe. Technological advances allow us to deliver a premium service no matter where you are located in the world.

We are fortunate to partner and work together with the following companies. Discover full client case studies on our website

“They’re proactive and always looking at better ways of doing things. They proactively ask if there are issues rather than waiting until something goes wrong. This was really evident during COVID while working from home. The transition was seamless, the set up, and the help.”
Tim Thompson, **Prime Build.**

“We have 140+ users across Australia and New Zealand supported by Lanter. They can raise a ticket and we monitor the responses weekly. Our people have an IT support network with Lanter that meets our needs. It makes me feel very comfortable.”
Tyrone Emtage, **Mulford Plastics.**

OUR KEY PARTNERS



THANK YOU

WE'RE HERE TO HELP



1300 123 101



hello@lanter.com.au



Sydney | Brisbane | Melbourne | Perth

